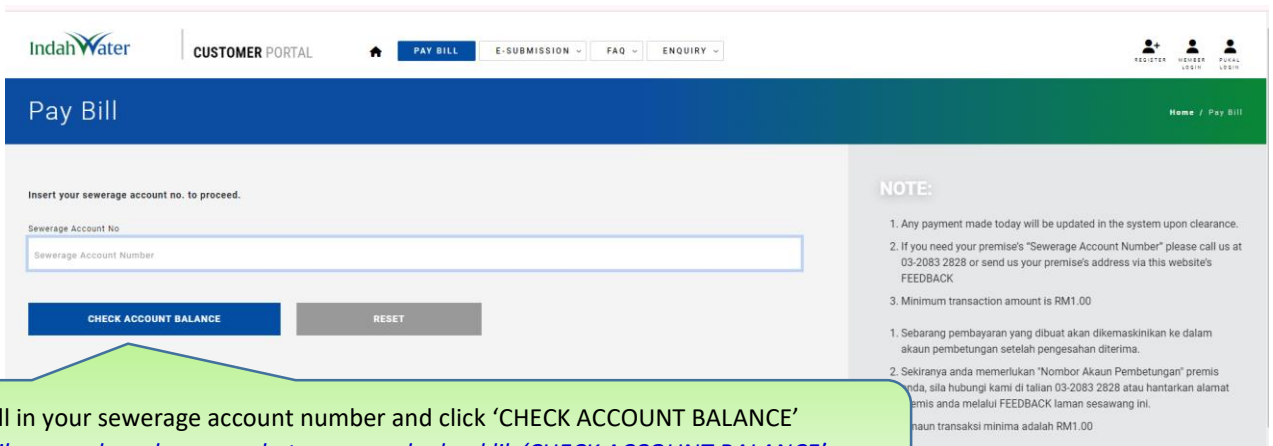
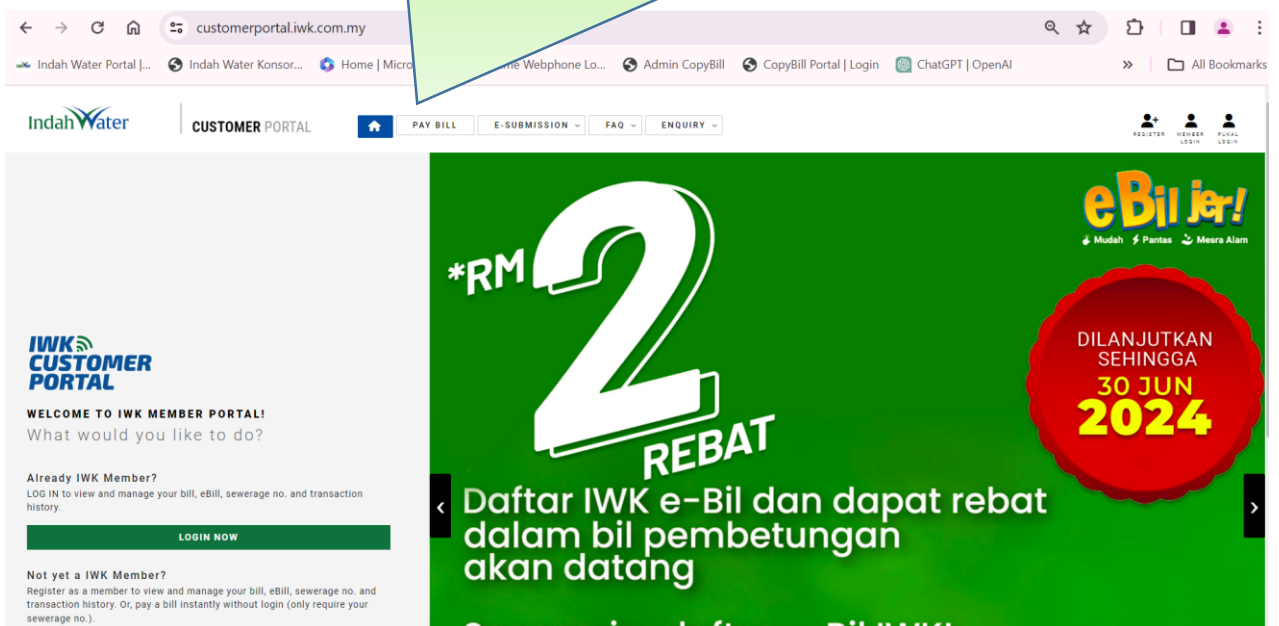


Guide to Pay Bill

We made online payment easy for you, with or without login to Customer Portal.

Untuk memudahkan pembayaran secara dalam talian, fungsi ini tersedia sebelum atau selepas log masuk ke Portal Pelanggan.

1. Visit our page at <https://customerportal.iwk.com.my/> and click on 'PAY BILL'
Layari laman sesawang di <https://customerportal.iwk.com.my/> dan klik pada 'PAY BILL'.



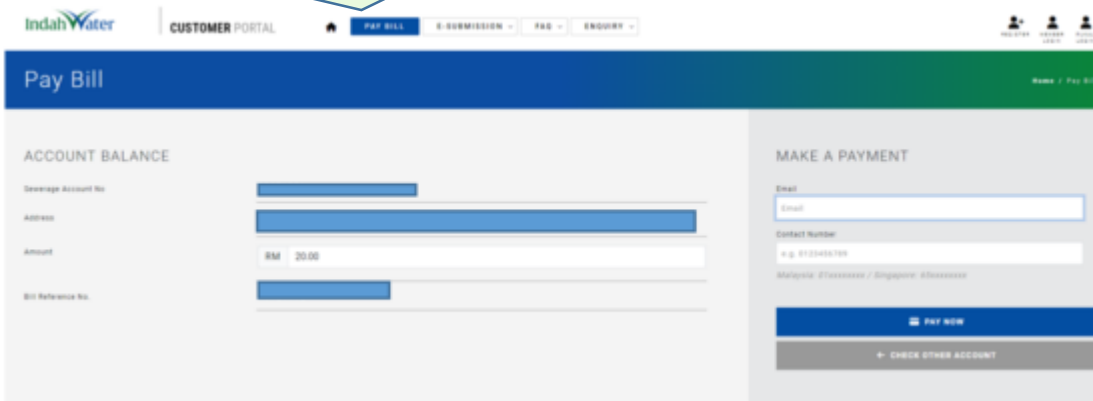
2. Fill in your sewerage account number and click 'CHECK ACCOUNT BALANCE'
Isikan nombor akaun pembetulan anda dan klik 'CHECK ACCOUNT BALANCE'

Guide to Pay Bill

3. Please ensure that the details are correct before proceeding to making payment. The outstanding balance reflected will match the latest generated bill.
If there have been any adjustments made to your account, the updated amount will not be reflected until the next billing cycle. You may overwrite the amount column before proceeding to click 'PAY NOW'

Sila pastikan butiran yang tertera adalah betul sebelum meneruskan pembayaran. Baki yang tertera adalah berdasarkan bil terkini.

Jika terdapat sebarang pelarasan pada akaun anda, jumlah yang dikemaskini hanya akan dipaparkan di dalam kitaran bil yang seterusnya. Anda boleh menukar jumlah bayaran secara manual sebelum meneruskan dengan klik 'PAY NOW'




4. PAY BILL option is also available after login to Customer Portal at Member Account
You may add in the sewerage account number if it is not listed in the Member Account
To proceed payment, click on the 'PAY BILL' icon

Pilihan 'PAY BIL' juga tersedia selepas log masuk ke Portal Pelanggan di 'Member Account'. Anda boleh menambahkan nombor akaun pembetulan jika ia tidak disenaraikan dalam 'Member Account'. Untuk meneruskan pembayaran, sila klik pada ikon 'PAY BIL'

Member Profile

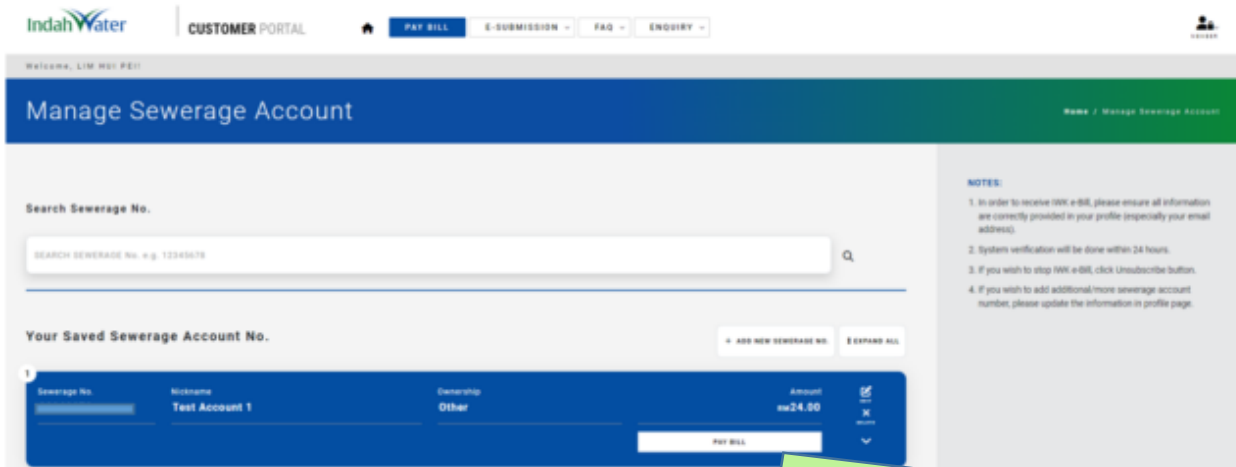


Member Account



Sewerage No.	Nickname	Outstanding Amount	
[Redacted]	Test Account 3	RM0.00	PAY BILL
[Redacted]	cust	RM0.00	PAY BILL

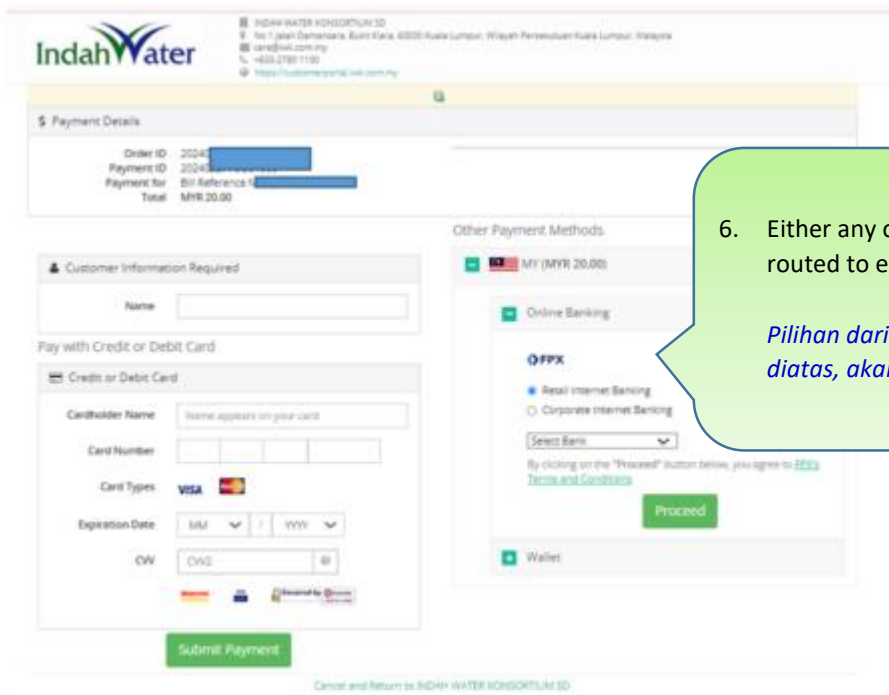
Guide to Pay Bill



5. PAY BILL option is also available after login to Customer Portal upon viewing all account at 'Manage Sewerage Account'
To proceed payment, click on the 'PAY BILL' icon

Pilihan 'PAY BIL' juga tersedia selepas log masuk ke Portal Pelanggan di 'Member Account' dalam 'Manage Sewerage Account'

Untuk meneruskan pembayaran, sila klik pada ikon 'PAY BIL'



6. Either any of the above selection to 'PAY BILL', it will be routed to eGHL payment gateway

Pilihan dari mana-mana ikon 'PAY BIL' yang ditunjukkan diatas, akan ditujukan ke laman pembayaran eGHL.

